With so many ways to connect, you're ready.

One Talk — a mobile-first business solution

With One Talk, you can stay connected to customers whether you're in the office or on the go. Are you ready?

One Talk lets you share a single number across multiple devices, including smartphones, desk phones, computers (PC or Mac®) and tablets. And as you move, One Talk helps you stay productive and responsive, since your calls move with you from device to device.

One Talk delivers many other options to suit your needs, including:

- **Smartphone Native Dialer**
  A simple way to connect mobile employees with the office, by adding One Talk to business-owned Verizon smartphones

- **Desk phones**
  Perfect for your office-based employees

- **Mobile App**
  For employees who have their own smartphones or tablets

- **Desktop App**
  Allows an employee to use a One Talk number directly from their PC or Mac, in either a stand-alone way or shared with other One Talk devices

- **Auto Receptionist**
  Helps ensure that customer calls get routed to employees who can answer

- **Hunt Group**
  Rings multiple people to find those who are available to answer a customer call

Smartphones · Mobile App · Desktop App · Hunt Group · Auto Receptionist · Desk phones · One Talk

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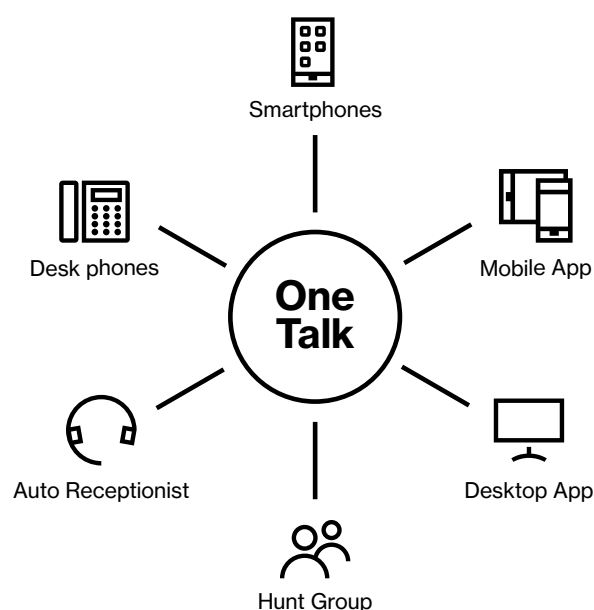
One Talk at a glance

50+ features that help your employees and business stay connected, responsive and productive.

User features

- Anonymous Call Rejection
- Automatic Call Back
- Call Barge
- Call Forwarding
- Call Move
- Call Mute
- Call History
- Call Park/Retrieve
- Call Transfer (Direct or Consultative)
- Call Waiting
- Caller ID
- Caller ID Block
- Caller Name ID (optional additional cost)
- Call Return
- 6-way Conference Calling
- Direct to Voicemail
- Do Not Disturb
- Extension Dialing
- HD Calling
- Hold
- Intercom
- Line Share
- Multiple Line
- Redial
- Remote Call Pickup
- Selective Call Acceptance
- Selective Call Forwarding
- Selective Call Rejection
- Shared Call Appearance
- Simultaneous Ring

- Text Messaging (SMS/MMS)
- Video Calling (one-to-one)
- Visual Voicemail
- Voicemail
- Voicemail to Email

Business features

- Account Codes
- Auto Receptionist
- Boss/Admin Line Bridging
- Business Directory for Desk Phones
- Busy Lamp Field
- Caller Line ID Delivery
- Group Forwarding
- Group Management
- Hunt Group
- International Authorization Codes
- Mobility—app client or native smartphone
- Mobility—desktop client (PC/Mac)
- Music on Hold
- Pre-alert Announcements
- Custom Ringback
- Remote Barge-in
- Remote Group Pickup
- Scheduling
- Usage Reporting
- Virtual On-Net Extensions

Learn more:

To learn more about One Talk, please contact your Verizon Business Account Manager, or visit onetalk.com

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