NCAtrak

System Requirements for New Users

What is NCAtrak?

- ❑ NCAtrak is a computerized, web-based case tracking system developed to help Children's Advocacy Centers (CAC's) track case specific information in a user-friendly manner. The system has been designed with all types of CAC's in mind, and supports the needs of over three hundred CAC's that represent a variety of organizational structures throughout the United States. There is flexibility built into the system so that centers can customize fields as well as add some fields they feel would benefit their program.
- ❑ NCAtrak development was funded through a cooperative agreement provided to National Children's Alliance by the U. S. Department of Justice, Office of Juvenile Justice and Delinquency Prevention (OJJDP) and is supported in partnership with VisualShare, Inc..

What are the minimal requirements for hardware, software, etc?

- ❑ CACs access NCAtrak via the Internet. Each user simply needs a computer with Internet connectivity. As a security precaution for the data in NCAtrak and for the data stored on the NCAtrak user's computers, NCA currently requests that NCAtrak users NOT use wireless technology to access NCAtrak. This requirement may change in the future as wireless technology becomes more secure.
- ❑ Computers should have the following:
  - ➢ Windows or Mac Operating System
  - ➢ Microsoft Internet Explorer 8.0 or higher is preferred. Other popular web browsers are supported each of which will have its own slightly different ways of displaying NCAtrak.
  - ➢ Internet connectivity from your local provider.
  - ➢ Adobe Acrobat Reader. We recommend staying current with latest free version.
  - ➢ Some type of virus/firewall protection software like Norton Antivirus, and Spy Ware protection.
- ❑ The servers, the network, the security patches, the maintenance and upgrades to the hardware and software, firewalls for the servers, monitoring of the firewalls, database back-ups, etc. will be taken care of for you as part of the services you will receive.

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